

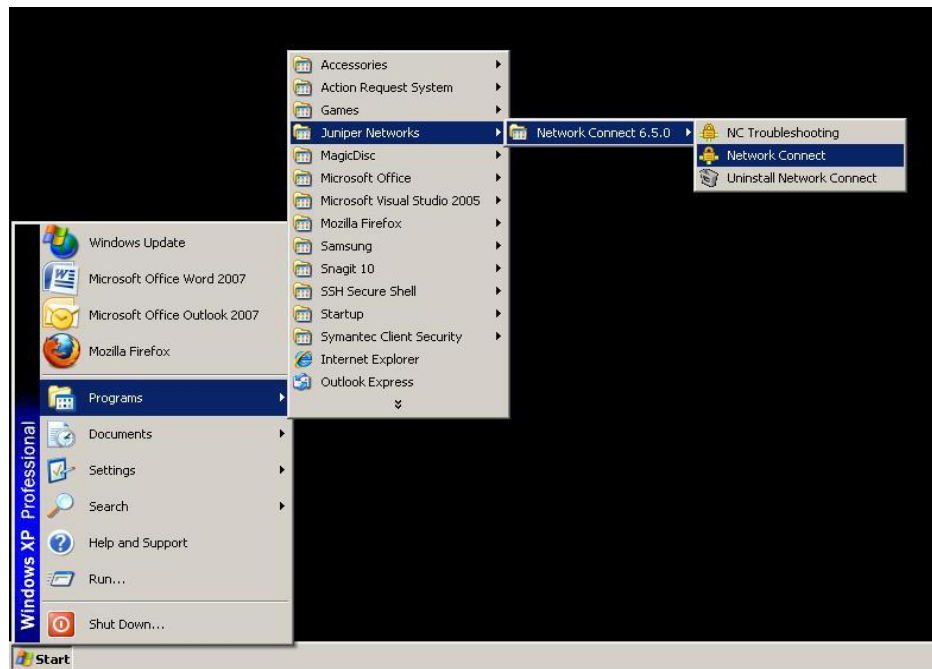
Network Connect (NetConnect) Upgrade Procedures for Windows Users

Note: Administrative level access will be required on the system to perform the upgrade process.

JPL RAS (Network Connect) users will be prompted to automatically upgrade their NetConnect client if a new version has been deployed at JPL.

The following is a visual summary of a Windows end user's experience of the upgrade process:

1. User will launch NetConnect :



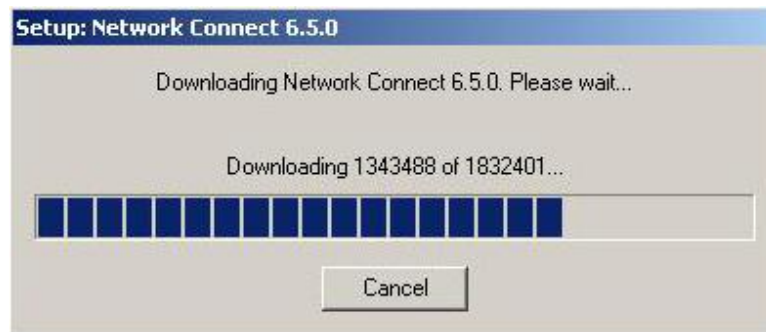
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2. The user will be prompted to sign in to vpn.jpl.nasa.gov:



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3. Once logged in, the user will be prompted to download and install the new version of Network Connect. At this point, the user must agree by clicking "Yes" or "Always" as prompted:



4. The software will download and install on the user's system:



5. The installation process should take approximately thirty seconds. The secure RAS connection will be established to JPL.



Note: If the Sign In URL is missing, please type in <https://vpn.jpl.nasa.gov/>.



The screenshot shows a web browser window titled "Network Connect - Sign In". The address bar contains the URL "https://vpn.jpl.nasa.gov/", which is highlighted with a red rectangle. Below the address bar, the text "Sign-in Page:" is followed by a dropdown menu showing the same URL and a "Go" button. The main content area of the browser displays the "Welcome to JPL Network Connect Secure Access VPN" page. It features a "Username" field, a "Password" field, and a "Sign In" button. To the right of the login fields, there is a note: "Note: There is a 30 minute idle time-out with a maximum session length of 72 hours." Below this note is a "WARNING:" section stating: "This computer is funded by the United States Government and operated by the California Institute of Technology in support of ongoing U.S. research." The browser window also shows a "Tools" menu and standard window controls.

End of upgrade procedure.